



SEVEN FALLS FAQ'S!

Welcome back to Seven Falls! As you know, the CDC believes COVID-19 is spread mainly by people who are in close contact through coughs, sneezes or talking. The CDC also believes that it may be possible to get the virus by touching a surface with the virus on it and then touching your face. All of us – Seven Falls and you - need to understand and take personal responsibility for the health and safety of ourselves, other guests, and Seven Falls staff. Key among those responsibilities is maintaining social distancing, washing your hands frequently, and we suggest covering your mouth and nose with a mask when around others in the park. For more information from the CDC: www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/how-covid-spreads.html.

WHAT ARE WE DOING:

- Employees will be required to wear masks at all times at the Park.
- Shuttles will operate in full compliance with State and Federal mandates, including the mandate of everyone wearing a mask on a shuttle.
- Continued sanitizing practices throughout the day with Peroxide will take place with the focus on 'high-touch' areas.
- The Park shuttles, trams, interior spaces and exterior seating and handrails, stair handrails, toilet facilities, the elevator will all receive [Penetrexx](#) anti-microbial treatment.
- Hand-Sanitizer stations will be set up conveniently throughout the canyon for visitor accessibility.

WHAT YOU CAN EXPECT AND FRIENDLY REMINDERS:

- Admission tickets are purchased at the Seven Falls Park.
- All visitors are required to wear masks during the transport TO and FROM the Park. During their visit inside the Park, PPE (Personal Protection Equipment) is highly "recommended," but NOT required.
- A name and contact number will be collected from each visitor at the Ticket booth.
- Social distancing will be strongly encouraged throughout the Park and maintained through the use of signage and employees.
- The Main Stairs and Eagle's Nest Stairways will be 'one-way traffic' only, switching directions at appropriate intervals. Wearing masks while enjoying the stairs will be encouraged as well.
- The Mountain Elevator to Eagle's Nest will be limited capacity based on State and Federal guidelines.
- In-Park Tram will operate in full compliance with State and Federal mandates.
- The in-park tram is handicapped accessible. However, it CANNOT go all the way to the base of the Falls. It is approximately 50 yards up a ramp, from the drop off point to the base of the falls. To view Seven Falls from The Eagles Nest, you will need to travel 300 feet from the roundabout to the elevator.
- Walking the length of the Park (8/10 of a mile) is HIGHLY recommended and is the best way to enjoy the beautiful canyon and creek.
- Visits average one hour to an hour and thirty minutes. If you choose to hike to the nature trails, expect additional time within the Park.

- The shuttles and Park are pet friendly. All pets must remain on a leash.
- Restroom facilities are at the TOP of the canyon near the Seven Falls Shop with additional facilities mid-way up the canyon.
- The Park does not provide umbrellas to visitors. Rain ponchos, jackets, and umbrellas are available for purchase at the shops. No 'rain checks' or refunds due to inclement weather unless CLOSED by Park Management.

HOW MANY STEPS ARE THERE?

- 185 Steps (Eagle's Nest Stairs)
- 224 Steps (Main Falls Stairs)
- 4 miles of hiking trails above Falls