WELCOME TO THE BROADMOOR

Our Broadmoor family would like to extend a warm welcome to you and your family as you have chosen a magnificent destination to share with your loved ones. In 1918, Spencer and Julie Penrose saw their dream become a reality as their sanctuary for respite and relaxation was completed at the base of Cheyenne Mountain. Today, we are fortunate enough to have expanded our offerings to include a wide variety of outdoor activities and Wilderness Adventures for our guests.

As we celebrate over a “Century of Service” with a staff that hails from all corners of the world, it is our privilege to continue the tradition of making your stay as satisfying, enjoyable, and memorable as possible. Within this directory, you will find the services and amenities which are readily available to you during your visit.

Please enjoy your stay.

Stephen Bartolin, Jr.
Chairman

Jack Damioli
President and CEO

Ann M. Alba
Vice President and
Resident Manager
THE BROADMOOR SOARING ADVENTURE

THE BROADMOOR SEVEN FALLS

THE BROADMOOR CLOUD CAMP

THE BROADMOOR PIKES PEAK COG RAILWAY

THE BROADMOOR FLY FISHING CAMP

THE BROADMOOR RANCH AT EMERALD VALLEY
THE BROADMOOR WILDERNESS EXPERIENCES AND ADVENTURES

THE BROADMOOR CLOUD CAMP
Located 3,000 feet above the resort with 360-degree views is Cloud Camp. Its accolades include Top 10 Resort Hotels in the American West from Travel+Leisure, Best Room with a View for its unique “Fire Tower Suite” from Sunset Magazine Travel Awards, and Top 10 Clifftop Retreats Around the World from Architectural Digest. The all-inclusive mountaintop escape is home to a Main Lodge with a grand hall, wraparound deck, and seven guestrooms. Twelve cabins set among the pines line a path that leads to two scenic hot tubs overlooking Pikes Peak. An array of activities is available, such as hiking, mule rides, pickleball, and yoga, while Broadmoor chefs delight guests with fresh, locally-inspired meals. The secluded setting makes it ideal for individuals, couples, corporate gatherings, and small groups, such as wedding parties and family reunions. The Overlook offers a 1,500-square-foot private facility for meetings or events for up to 70 people. Open seasonally.
Room Reservations - Dial 4975

THE BROADMOOR RANCH AT EMERALD VALLEY
Named the Most Luxurious Ranch in 2019 by AAA Colorado, The Ranch at Emerald Valley is surrounded by more than 100,000 acres of the Pike National Forest. Located just nine miles from The Broadmoor, it offers 10 beautifully appointed cabins with fireplaces and modern amenities. At this all-inclusive property, guests enjoy delicious meals prepared by Broadmoor chefs, plus authentic ranch activities like fly fishing, archery, horseback riding, hiking, lawn games, canoeing, and evening campfires with s’mores. It can accommodate up to 32 guests, offering rustic luxury to individuals, families or small groups. Open seasonally.
Room Reservations - Dial 4975

THE BROADMOOR FLY FISHING CAMP
An Orvis-endorsed Fly Fishing Lodge since 2017 and awarded Best Angler’s Weekend by Sunset Magazine, Fly Fishing Camp is situated along a private, five-mile stretch of Colorado’s Tarryall River. Located 75 minutes from The Broadmoor, guests can join a guided fishing excursion or enjoy an overnight experience in one of seven authentic cabins. The historic, refurbished cabins accommodate a total of 24 guests. The Main Lodge offers the perfect gathering place for dining with meals prepared by Broadmoor-trained staff using locally sourced ingredients, relaxing, and sharing stories. Professional guides provide equipment and fly fishing programs designed for all skill levels. A uniquely Colorado experience for individuals, families, and small corporate groups looking to develop or grow fly fishing skills or enjoy its other activities, such as hiking or bird watching. Open seasonally.
Room Reservations - Dial 4975

THE BROADMOOR SEVEN FALLS
Located less than one mile from The Broadmoor campus lies a scenic, hidden treasure. The Broadmoor Seven Falls is a magnificent series of waterfalls located in a 1,250-foot-wall box canyon. Situated between the towering Pillars of Hercules rising 900 feet into the Colorado sky, it is the only Colorado waterfall included on National Geographic’s list of international waterfalls. Here you can see all of the beauty conjured by the word “Colorado.” Mountains, golden prairies, winding streams, verdant valleys, towering rock formations and more unfold as you challenge the 224 steps. All of this leads to the hiking trails and the banks of the stream that feed the Falls and its 181-foot drop of falling water. With exciting activities, as well as serene walking paths, excellent dining and more; The Broadmoor Seven Falls experience can be as active or leisurely as you like.
Dial 6700
THE BROADMOOR WILDERNESS EXPERIENCES AND ADVENTURES cont.

THE BROADMOOR SOARING ADVENTURE

High above “The Grandest Mile of Scenery in Colorado,” a thrilling adventure is waiting to take your breath away. The Broadmoor Soaring Adventure offers a bold, exciting new perspective on the natural beauty of The Broadmoor Seven Falls. Carefully designed for low impact to the area’s fragile natural environment, The Broadmoor Soaring Adventure is a unique way to experience the history and natural beauty of Seven Falls.

The Broadmoor Soaring Adventure consists of 10 zip lines that range in distance from 250 feet to 1,800 feet, moderate hiking, two 200-foot suspension bridges and a controlled 180-foot rappel. Tours include up to eight participants with two guides. Two exciting soaring courses are available: The Woods Course, which cruises over pines, creeks, valleys, and a natural granite arch, and The Fins Course, named for the nearby rock formations which resemble two dorsal fins. The Fins Course soars above steep drops, unique rock formations, jagged cliffs, and across the Seven Falls canyon area.

Each course includes five zip lines that get progressively longer. The Fins Course also features two 200-foot custom-built suspension bridges, and ends with a 180-foot controlled rappel to the canyon floor of Seven Falls. For the ultimate soaring experience, take the four-hour adventure that includes both courses. Afterward, enjoy outstanding Colorado cuisine and libations at The Broadmoor Seven Falls’ Restaurant 1858.

Dial 6167

THE BROADMOOR PIKES PEAK COG RAILWAY
(Opening in May 2021)

Imagine climbing America’s most famous mountain from a safe, comfortable seat on the world’s highest cog train. The Broadmoor Pikes Peak Cog Railway transports you to the 14,115-foot summit of Pikes Peak. A scenic journey awaits, passing beautiful mountain streams and steep boulder canyons, up to timberline and beyond. From the summit of Pikes Peak you can see four states; the peaks of the Continental Divide, cities of Denver, Manitou Springs and Colorado Springs, and the historic gold camps of Cripple Creek and Victor. Explore the summit, from the breathtaking “Bottomless Pit” on the north side to the magnificent view of the Continental Divide on the far side. Don’t miss the legendary donuts and fudge for which the Summit House is famous. Most of all, savor the incredible view that inspired Katharine Lee Bates to write the lyrics for “America the Beautiful” after a trip to the summit in 1893.

BROADMOOR OUTFITTERS

The ultimate Colorado adventure awaits you at Broadmoor Outfitters. All of our outdoor experiences include personalized instruction with a seasoned professional, as well as all of the equipment you need to enjoy our beautiful surroundings. Reserve zip lining, scenic hiking, mountain biking, rock climbing, geocaching, paintball, snowshoeing (weather permitting), falconry, and other outdoor adventures in the Colorado Springs area. Our “Wild West Experience” offers guests the opportunity to enjoy archery, tomahawk throwing, and air rifles firsthand! Pikes Peak downhill bike tours are also available. Reservations are required. Broadmoor Outfitters is located at Base Camp in Broadmoor South.

Dial 6168

For more information and reservations dial Concierge at 5252.
THE BROADMOOR FALCONRY ACADEMY
At The Broadmoor, we offer a rare opportunity to experience the 4,000-year old sport of falconry. Feel the thrill of working with majestic birds of prey against the backdrop of one of the most scenic areas in the country. Lessons are approximately one hour and a half and include education, flight demonstration, and photo opportunities. Intermediate lessons are offered after completion of the beginner lesson.
Broadmoor Outfitters - Dial 6168

THE BROADMOOR FLY FISHING SCHOOL
Tucked back on the 6th hole of our championship golf course is where you can begin your fly fishing adventure. The Fish House, an Adirondack-style lodge overlooking a pond, features a dock for casting and a large stone fireplace inside for relaxing. It is the perfect retreat for fly fishing instruction geared to all skill levels. This ideal setting is also available for private events.
Base Camp - Dial 6129

The below experiences are available by special appointment for Broadmoor guests.

EAGLES NEST RANCH
Located outside of Greeley, Colorado, the 45,000-acre Eagles Nest Ranch is a premier location for hunting upland birds, migratory birds, and waterfowl and has been deemed one of the best shooting experiences in the western U.S. With spectacular lodge accommodations, the ranch is the ultimate teambuilding retreat for small groups of 4 minimum and up to 12 maximum.

Bird Hunting trips are scheduled October 1 to March 15.
Fees include a single occupancy room with private bath at the Hemingway Lodge, daily meals with wine at dinner, nightly receptions, hunting license, guided hunting expeditions, dogs, target practice, and shells.

RIVERBEND LODGE AT OVERLAND TRAIL RANCH
Overlooking the North Platte River, five miles from Saratoga, Wyoming, the Overland Trail Ranch features inspiring views of not only the river valley, but also nearby snow-capped peaks of the Sierra Madre and Snowy Mountain ranges. With more than 325,000 acres on the ranch that includes fly fishing and bird hunting, Overland Trail Ranch is the ultimate destination for all types of recreational enthusiasts and epitomizes the true Western experience.

Nestled in the midst of the ranch, overlooking the North Platte River, is Riverbend Lodge, with accommodations for special groups from 4 to 25. The Ranch has 12 guest rooms, each with private baths. The Main Lodge features a spectacular living and dining room, library and bar, family room, spa and sauna, with stone fireplaces throughout. Two well-appointed guest houses are also featured on the property to accommodate guests.

Fishing trips are scheduled April through October and Upland Bird Hunting trips are scheduled August 15 to November 30. The nightly rate at Riverbend Ranch includes a single occupancy room with private bath at the Riverbend Lodge and guest house accommodations, daily meals with wine at dinner, nightly receptions, and hunting or fishing licenses. Hunting or fishing expeditions include guides, dogs, target practice, and shells.

To reserve wedding, group, and/or corporate events, please contact our Broadmoor Wilderness Experience Sales Office - Dial 5897
For more information and reservations - Dial 4975
GENERAL INFORMATION
The Broadmoor • 1 Lake Avenue • Colorado Springs, CO 80906 • 719.634.7711
broadmoor.com

SMOKE-FREE ROOMS
As a reminder, all sleeping rooms, including balconies and patios are smoke-free. A $250 deep cleaning fee will be assessed for smoking in a room.

CHECK-IN TIME – 4:00 pm
CHECK-OUT TIME – 12:00 noon
Video Express Checkout is available on the television 5:00 am until 12:00 pm on the day of your departure.

CREDIT POLICY
The following credit cards are accepted at The Broadmoor:
The American Express Card, DiscoverCard, MasterCard, VISA, Diner's Club, China Union Pay, Carte Blanche, Japanese Carte Blanche.

DAILY RESORT CHARGE
In an effort to add value and simplify incidental fees encompassing a number of services, offerings, and activity access, a Daily Resort Charge of $32.00 per room, plus tax will be added to your account daily. The Daily Resort Charge includes:

- Wired and wireless high-speed internet access up to 4MB
- Local calls and toll-free calls up to one hour
- Online access to over 7,000 newspapers and magazines
- Complimentary Notary Services available by appointment. Dial “0” to arrange.
- Unlimited access to the Fitness Center
- Two daily group fitness classes: Early Bird Aquatics and Broadmoor Bootcamp
- All incoming faxes
- Resort and activity shuttle service to Cheyenne Mountain Zoo, Starsmore Visitor and Nature Center, The Broadmoor World Arena, and The Broadmoor Seven Falls
- Admission to movies and select matinees in The Little Theater
- Art and History Tour: Tuesday, Thursday, and Saturday at 10:30 am
- Golf Clinic: Tuesday, Thursday, and Saturday at 3:00 pm (Seasonal)
- Tennis Round Robins: Wednesdays and Saturdays at 4:00 pm (Summer); Fridays at 5:00 pm in the Tennis Bubble (Spring/Fall/Winter)
- One-hour use of paddle boats (Seasonal)

A 20% service charge will be added in each of our dining outlets, excluding Restaurant 1858 and over-the-counter service at Natural Epicurean and Café Julie’s. Any additional gratuities will be at your own discretion.

For the safety and security of our guests, no outside food and beverage deliveries from local restaurants or meal courier services are permitted. Please enjoy the variety of Broadmoor eateries on site, along with 24 hour In-Room Dining.

IN-ROOM SAFE & SAFETY DEPOSIT BOXES
For the protection of your valuables, a safe is located in the closet of all guest rooms. Safety deposit boxes are also available at both the Main and West Front Desks.

ALTITUDE CAUTION
For your safety and comfort, you are reminded that The Broadmoor has an elevation of 6,230 feet above sea level. Exercise may cause shortness of breath and exposure to the sun is intense. Sun protection is advised even in the winter; this is especially important for young children and infants. Increased intake of water is highly recommended.

DIAL 5100 FOR EMERGENCIES
NOTE: For any emergencies, press 5100 on any in-room or house phone. If you press 911 from this telephone in an emergency, you must stay on the telephone and give the 911 operator your phone number and exact location, including room number. This telephone does not automatically give the 911 operator your phone number or exact location. This information is critical to a quick response by police, fire, or ambulance.
SERVICES

AT YOUR SERVICE
At Your Service provides you with a convenient communication platform to serve all needs. Simply text 719.249.8399 with any questions or requests for a prompt response.

BUSINESS CENTER
Premium printing, copying and binding, computer access, signs and graphics, shipping, and a full range of business solutions are available at the FedEx Business Center in Broadmoor Main. Self-service computer stations are available at Broadmoor Main, Broadmoor West, and Broadmoor Hall.
Dial 5469

CAR RENTAL
Through our partnership with Enterprise Holdings, we are able to extend rental car assistance for your convenience. Please contact our Broadmoor Concierge for additional information.
Dial 5252

CHILDCARE SERVICES
Our partners at Broadmoor Nannies offer in-room babysitting services, as well as a Bee Bunch childcare program of supervised activities for children ages 3 through 12 (must be fully potty trained). Bee Bunch is available on a daily basis from Memorial Day through Labor Day and during winter holiday programs. Babysitting is available year-round.
For reservations and additional information, contact Broadmoor Nannies.
Dial 5724

BROADMOOR OUTFITTERS
Full guide services offering scenic guided hiking, mountain biking, climbing, geocaching, falconry, Soaring Adventure (zip lining), paintball, snowshoeing (weather permitting), and other outdoor adventures in the Colorado Springs area. Pikes Peak downhill bike tours are also available.
Reservations are required.
Located in Broadmoor South - Dial 6168

THE BROADMOOR BASE CAMP
Base Camp, The Broadmoor Wilderness Experience shop, features everything you need to complement your excursion to The Ranch at Emerald Valley, Cloud Camp, Fly Fishing Camp, and/or the great outdoors. Base Camp features notable brands such as Orvis, Kuhl and Patagonia.
Located in Broadmoor South - Dial 6129

THE BROADMOOR FLY FISHING SCHOOL
Located on a scenic lake at The Broadmoor, The Broadmoor Fly Fishing School offers an unmatched fly fishing adventure. Whether you’re new to the sport or have been fly fishing for years, our small, personalized classes are led by world-class professional guides and instructors who will help fine-tune your technique.
Base Camp - Dial 6129

CONCIERGE
The Concierge staff is available to offer personal assistance with sightseeing, dining, recreation, and any other special requests.
Located on the Broadmoor Main Mezzanine and Broadmoor West Lobby - Dial 5252
CADILLAC DRIVING EXPERIENCE AT THE BROADMOOR

Enjoy the impressive power and unparalleled luxury of a Cadillac, while experiencing the beauty of the Pikes Peak region. The Broadmoor’s fleet includes a variety of Cadillac SUVs, crossovers and sedans, each available for complimentary use through our exclusive Cadillac Driving Experience. A selection of innovative Cadillac vehicles are available to hotel guests for up to three hours daily.

Concierge - Dial 5252

PRA (Destination Management)

PRA, business event management company, provides corporate group management and logistics for meeting and incentive programs. These destination experts assist with creating unique and memorable experiences for group guests.

Dial 719.540.2010

HOUSEKEEPING

The Housekeeping Department is available 24 hours to assist with your needs. While daily room make-up and evening turndown services are generally between 8:00 am to 4:00 pm and 5:30 pm to 9:30 pm respectively, we are happy to honor specific service times, which may be arranged in advance. The Housekeeping Department has many sundries, alternative pillows, and commonly requested items to make your stay more enjoyable.

In order to conserve our precious natural resources, we invite you to participate in our conservation efforts. Unless otherwise requested, bed linens are refreshed every third day. Should you wish to have your bed linens changed more often, simply place the Linen Reuse Placard on your bed and your directive will be honored.

Dial 5320

BROADMOOR SHUTTLE

Complimentary shuttle service is available throughout the entire property including Broadmoor Main, Broadmoor South, Broadmoor West, Restaurants, Event Center, Golf Club, and Cottages from 6:00 am – midnight. Bellmen are available to assist with transportation after-hours. Please contact the Operator for service.

Shuttle service from the Cottages may be accessed by the courtesy phone in the Cottage Pavilion or by dialing the Operator from your room.

Seven Falls Transportation

For your convenience, we provide complimentary shuttle service to and from Seven Falls. Shuttle service for hotel guests is available from the Broadmoor West entrance, departing every 20 minutes, based on the Seven Falls hours of operation. Admission tickets for Seven Falls may be purchased in advance from The Broadmoor Shop, Broadmoor West, as well as directly from the Seven Falls Ticket Booth for same day visits.

TRANSPORTATION BY GRAY LINE

Shuttle, chauffeur, and charter transportation to and from the Colorado Springs Airport and Denver International Airport are available through Broadmoor Transportation by Gray Line.

Dial 4769
DRESSING TO FIT THE OCCASION

In keeping with our tradition of Western Elegance since the opening of our doors in 1918, we appreciate you honoring the following dress requirements throughout the resort. Whether enjoying the property as our guest for the day or for an extended visit, all guests are requested to be in designated attire not only in our outlets, but throughout The Broadmoor grounds. Please no sleeveless shirts for gentlemen; hats for gentlemen are allowed during breakfast and lunch service only, and must be properly worn. Gentlemen’s hats are not allowed during Sunday Brunch, Holiday Brunch, or dinner service.

RECREATION WEAR
Bermuda length shorts, pool wear with cover-up, proper athletic wear and athletic shoes; soft spike golf and/or tennis shoes are permitted.

CASUAL DRESS
Bermuda length shorts, well-kept denim is permitted; collared shirts are suggested. Please no athletic wear or pool attire.

RESORT CASUAL
Well-kept denim, slacks, collared shirts required. Seasonal sport coat or blazer suggested. Please no athletic wear, sportswear, shorts or pool attire.

<table>
<thead>
<tr>
<th>Dining Outlet</th>
<th>Attire Requirements</th>
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<tbody>
<tr>
<td>Natural Epicurean</td>
<td>Bistro-Style Casual Dining. Breakfast, Lunch, Seasonal Dinner. Recreation Wear or Casual Dress.</td>
</tr>
<tr>
<td>Lake Terrace Dining Room</td>
<td>Breakfast. Casual Dress.</td>
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<tr>
<td>Lake Terrace Dining Room Sunday Brunch</td>
<td>- Resort Casual.</td>
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<tr>
<td>Ristorante Del Lago</td>
<td>Breakfast, Dinner. Casual Dress or Resort Casual.</td>
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<tr>
<td>Lake Terrace Pool Café (Seasonal)</td>
<td>Recreation Wear or Casual Dress.</td>
</tr>
<tr>
<td>The Grille (Seasonal)</td>
<td>Lunch, Dinner. Recreation Wear, Casual Dress, or Resort Casual.</td>
</tr>
<tr>
<td>Restaurant 1858 (Seasonal)</td>
<td>Lunch, Dinner. Casual Dress.</td>
</tr>
<tr>
<td>La Taverne</td>
<td>Lunch, Dinner. Casual Dress or Resort Casual.</td>
</tr>
<tr>
<td>Golden Bee</td>
<td>Lunch, Dinner. Casual Dress or Resort Casual.</td>
</tr>
<tr>
<td>Summit</td>
<td>Dinner. Resort Casual.</td>
</tr>
<tr>
<td>Penrose Room</td>
<td>Dinner. Gentlemen’s jackets are required for our guests, 8 years of age to adulthood. No shorts or hats permitted.</td>
</tr>
<tr>
<td>The Hotel Bar</td>
<td>Casual Dining. Casual Dress or Resort Casual.</td>
</tr>
<tr>
<td>Bar Del Lago</td>
<td>Casual Dress or Resort Casual.</td>
</tr>
</tbody>
</table>

For the safety and security of our guests, no outside food and beverage deliveries from local restaurants or meal courier services are permitted. Please enjoy the variety of Broadmoor eateries on site, along with 24 hour In-Room Dining.

A 20% service charge will be added in each of our dining outlets. *excluding Restaurant 1858 and over-the-counter service at Natural Epicurean and Café Julie’s. Any additional gratuities will be at your own discretion.

*Please see the Dining and Entertainment tab for full restaurant descriptions.
ALTITUDE AND CLIMATE ADJUSTMENT TIPS

With an elevation of 6,230 feet above sea level, many visitors to Colorado Springs find themselves experiencing altitude sickness or are not properly prepared for the high mountain weather fluctuations. Following are some helpful tips:

DRINK WATER
While you are here, drinking plenty of water is the number one way to help your body adjust easily to our higher altitude. The low humidity in Colorado keeps the air dry; therefore, double your water consumption, if coming from a more humid climate and/or lower elevation.

MONITOR YOUR ALCOHOL INTAKE
In Colorado Springs’ rarefied air, golf balls go ten percent farther and so do the effects of alcohol. Have fun, but be aware of “elevated spirits!”

EAT FOOD HIGH IN POTASSIUM
Foods such as broccoli, bananas, avocado, cantaloupe, celery, greens, bran, chocolate, granola, dates, dried fruit, potatoes, and tomatoes will help you replenish electrolytes by balancing salt intake.

WATCH YOUR PHYSICAL ACTIVITY
The effects of exercise are more intense at 6,230 feet above sea level. With our rarefied air, more oxygen intake may be required based on your level of exertion. If you decide to go for a run or a hike, make sure to take your time and stop to enjoy the breathtaking views.

PACK FOR THE SUN
With less water vapor in the air at this altitude, the sky truly is a more vibrant blue in Colorado. There is 25% less protection from the sun, so sunscreen is imperative. Colorado Springs receives over 300 days of sunshine each year (more than San Diego or Miami). Wear sunglasses, sunscreen, and lip balm, even in winter.

DRESS IN LAYERS
Because Colorado Springs is closer to the sun, it can feel much warmer than the actual temperature during the day. After sunset, temperatures can also drop dramatically. It is best to layer your clothing, particularly in the spring and fall.
SERVICES

ON-CALL PHYSICIAN, ANTHONY STANULONIS, M.D.

WHEN YOU OR SOMEONE YOU KNOW IS IN NEED OF MEDICAL ATTENTION

EMERGENCY ROOM-SERVICE HOUSECALLS provides a 24-hour emergency medical service that will fulfill all of your medical needs.

WHEN AND HOW WE PROVIDE SERVICES

Our physician makes house calls at any hour of the day or night to provide you with medical care and medications. Our house call services are payable by all major credit cards at the time of treatment. We provide assistance with insurance reimbursement.

FEES

Phone consultations, prescriptions called in, filled, and delivered 24-hours a day to your room by Hotel Security $175-275 (an extra charge of $100 may be incurred if a controlled substance is required). In room house calls $475.

OUR HISTORY AND EXPERIENCE

EMERGENCY ROOM-SERVICE HOUSECALLS is owned and operated by Anthony Stanulonis, MD, FACEP. Dr. Stanulonis has practiced full-time Emergency Medicine since 1983.

All physicians and medical staff of EMERGENCY ROOM-SERVICE HOUSECALLS have extensive training and experience in Emergency Medicine. We are compassionate about bringing medicine full circle and reestablishing the old fashioned “housecall.” Our desire is to bring the highest quality, quantity and spirit of service on each and every housecall, providing personal, compassionate and individual service in the privacy, comfort and convenience of your hotel room at The Broadmoor. You deserve nothing less.

Dial 5100
SERVICES cont.

TELEPHONE

AT YOUR SERVICE

At Your Service provides you with a convenient communication platform to serve all needs. Simply text 719.249.8399 with any questions or requests for a prompt response.

OUTSIDE CALLS

Local Calls: 9 + Seven-Digit Number   Long Distance: 9 + 1 + Area Code + Number
International: 9 + 011 + Country Code + City Code + Number
Operator-Assisted, Credit Card: 9 + 0 + Area Code + Number

ROOM-TO-ROOM CALLS

Rooms 101 – 708: Dial 7 + Room Number   Rooms 1400 and up: Dial Room Number
Dial 0 for operator assistance.

LOCAL AND TOLL-FREE CALLS

Local and toll-free calls are free up to 60 minutes of connection time, after which a $.10 per minute charge is incurred.

LONG DISTANCE CHARGES

All long distance calls within the USA – $1.00 per minute
South America – $2.00 per minute   Europe – $2.50 per minute
Remainder of countries – $4.00 per minute

CenturyLink is our long distance carrier of choice.

For additional inquiries please contact:
Common Carrier Bureau of the FCC
Enforcement Division
445 12th Street SW
Washington, DC 20554

GUEST VOICEMAIL

The Broadmoor is pleased to provide you with an automated message system. Please dial 5500 to retrieve voicemail, text messages, and for additional Voicemail options. If there is a text message, the system will connect you with the operator for retrieval. The following are dial pad options which can be used while connected to the Voicemail system:

1  Save Message   3  Repeat   ##  Next Message
2  Delete Message   4  Envelope Information

If you need to check for messages while not in your room, you can do so by calling a resort operator at 719.634.7711.

ONLINE NEWSPAPERS AND MAGAZINES

Enjoy over 7,000 current newspapers and magazines on your tablet or smartphone during your stay. Included in your Daily Resort Charge.

To enjoy these offerings:

1. Connect to the Broadmoor Wi-Fi network.*
2. Download the PressReader app from your app store.
3. Launch PressReader, pick your title and enjoy reading!

*If you are using a laptop, please visit www.Pressreader.com and enjoy the same experience.
THROUGH OUR SHARED OWNERSHIP, THE BROÂDMOOR IS PROUD TO BE A PART OF THIS GREAT FAMILY OF HOSPITALITY OFFERINGS

Sea Island

Located off the Georgia coast, Sea Island is an exceptional resort destination appealing to those who appreciate extraordinary service and gracious hospitality. Featuring four Forbes Five-Star experiences: The Cloister, the Georgian Room restaurant, The Lodge at Sea Island, and The Spa at Sea Island.

In addition, the resort offers an extensive array of nature adventures and stimulating recreational experiences. Sea Island entices families, outdoor buffs, activity enthusiasts, and those who just want to refresh and renew.

seaisland.com

Windstar Cruises

Windstar Cruises carries fewer than 350 guests on six small ships, allowing for closer proximity to secluded coves, tiny villages, misty fjords, ancient ruins, medieval alleyways, unspoiled beaches, and unfamiliar cultures. Voyages extend through Costa Rica, the Panama Canal, Europe, the South Pacific, Alaska, Australia, New Zealand, Asia and more. From sting ray encounters to kayaking tours, wine tasting to harvesting your own pearl, and tea ceremonies to private cars, over 2,500 shore excursions are offered via smaller ports that big ships simply can’t reach.

windstarcruises.com

The Oasis at Death Valley

Enjoy the paradox of life flourishing in Death Valley. Stroll among abundant palm trees, swim in spring-fed pools, gaze at the stars in the largest Dark Sky National Park and explore the landscape of America’s largest national park. The Oasis at Death Valley is a lush sanctuary surrounded by the vast desert of Death Valley National Park, California. It’s one resort with two hotels – the recently renovated historic, AAA Four-Diamond, 88-room Inn at Death Valley, 22 brand new private casitas, and the newly revitalized family-oriented, 224-room Ranch at Death Valley.

oasisatdeathvalley.com

VBT Bicycling & Walking Vacations

VBT Bicycling Vacations offers over 50 deluxe, small-group guided bicycling and guided bike and boat tours, as well as self-guided bicycling vacations throughout the world. Each trip includes all accommodations, some meals, unique facilitated cultural experiences, and biking support. VBT also includes round-trip international airfare from over 30 U.S. cities and select Canadian cities for all international vacations. VBT has been rated among the “World’s Best Tour Operators” by the readers of Travel + Leisure for eight years.

vbt.com

Xanterra Travel Collection

Xanterra Travel Collection delivers once-in-a-lifetime experiences to the most Beautiful Places on Earth®. Whether you yearn for a luxury sea adventure, a biking or walking tour in breathtaking destinations, a ride in a fully restored historic train, or unrivaled access to our majestic national parks, the Xanterra Travel Collection’s family of companies will bring your bucket list to life. Combining dramatic settings and landmark buildings with exceptional service, Xanterra offers A World of Unforgettable Experiences.

xanterra.com
Welcome to The Broadmoor Golf Club where there has been a proud tradition since 1918. Enjoy two of the finest golf courses in the world, with The Broadmoor voted the #1 Golf Resort for Overall Excellence in North America in 2019 by *Golf Magazine*. Architects Donald Ross and Robert Trent Jones created a perfect mix of challenge and design that are blended harmoniously into the beautiful mountain surroundings.

**THE EAST GOLF COURSE**

Originally designed by Donald Ross in 1917, Broadmoor East is a championship golf course in the truest sense of the word. When opened in 1918, Broadmoor East was the highest golf course in the United States at 6,400 feet in elevation. It is now a combination of the original Donald Ross design mixed with holes designed by Robert Trent Jones, Sr. in 1967. This course is known for its wide fairways and large, challenging greens and was one of only 12 North American and Caribbean golf courses to receive a Five-Star rating by *Golf Digest*. The venue was also ranked number one in customer service among resorts by *Golf Digest*.

With tree-lined fairways and amazing mountain views, The Broadmoor East Course is ranked among the best in the country. It has been home to many major tournaments, including the 1959 U.S. Amateur, which was Jack Nicklaus’ first major win, the 1962 Curtis Cup, the 1967 U.S. Amateur, the 1982 U.S. Women’s Amateur, the 1995 U.S. Women’s Open which was the first of many major championship wins for Annika Sorenstam, the 2008 U.S. Senior Open won by Eduardo Romero of Argentina, the 2011 United States Women’s Open won by So Yeon Ryu, and the 2018 U.S. Senior Open won by David Toms. The Broadmoor is honored to once again host the U.S. Senior Open in 2025.

**THE WEST GOLF COURSE**

A combination of the original 1918 Donald Ross design and the Robert Trent Jones, Sr. 1967 design, the West Course offers our guests a challenging course with spectacular views. This 18-hole course has more doglegs and steeply-angled greens, and is higher in elevation than the East Course, at 6,800 feet. The rolling fairways and multilevel greens overlook both the city and the mountains. The West Course plays tighter off the tee, with more heavily tree-lined holes than the East Course, and also gives the player many spectacular approach shots. The West Course was the host site of the 1969 NCAA Men’s Golf Championship, and the 1998 PGA Cup Matches.

*Advanced bookings on lessons and tee times are suggested - Dial 5790*
RESORT RECREATION

THE BROADMOOR GOLF CLUB GUEST INFORMATION cont.

GOLF AWARDS AND TOURNAMENTS

GOLF AWARDS

• Golf Magazine – #1 Golf Resort in North America for Overall Excellence (2019)
• Robb Report – The Top 12 Golf Resorts in the United States (2019)
• GolfAdvisor.com – The Best Mountain Golf Destinations in North America (2019)
• Golfweek.com – Best Courses You Can Play (2019)
• Gary Gaylean’s Golf Letter – Global Ten Award (2017-2018)
• Association of Golf Merchandisers (AGM) – Platinum Award Winner 2016
• Golf Digest – Editor’s Choice for “Best Resort in America”
• Golf Magazine – Platinum Award
• Meetings and Conventions – Gold Tee Award
• Audubon Society – Environmental Award
• Colorado Golfer – “Best Golf Resort in Colorado”
• Gary Gaylean Golf Newsletter – #4 Resort in the World Global Ten Ranking in 2011
• Golf Digest – Number One in Service Award in North America - Golf Resorts
• Golf Digest – Five-Star Rating (one of only 12 properties in North America)
• Corporate & Incentive Travel – Award of Excellence
• Golf World – Business Golf Shop Top 100 Award

MAJOR TOURNAMENTS

• U.S. Senior Open 2025
• U.S. Senior Open 2018
• U.S. Women’s Open 2011
• U.S. Senior Open 2008
• PGA Cup Matches 1998
• U.S. Women’s Open 1995
• Trans-Mississippi Championship 1927, 1930, 1933, 1939, 1949, 1964, 1996
• Western Amateur Championship 1935, 1941
• U.S. Men’s Amateur Championship 1959, 1967
• Curtis Cup Championship 1962
• U.S. Women’s Amateur Championship 1982
• Broadmoor Invitation 1921-1995, 2014 - present
• Broadmoor Ladies’ Invitational 1942-1997
• World Senior Golf Tournament 1960-2001
RESORT RECREATION

THE BROADMOOR GOLF CLUB GUEST INFORMATION cont.

Equipment Rental

We have new Mavrik Callaway rental clubs and Odyssey Putters for men and women, along with the Mavrik Callaway Driver, both right- and left-handed. We also have Footjoy soft spikes golf shoes available for rent at the golf club for both men and women.

Attire

**Gentlemen:** Traditional golf shirts must have collars and sleeves. Golf slacks or Bermuda-length shorts are required.

**Ladies:** Slacks, skirts, or Bermuda-length shorts are required for all golfers. Shirts with collars or sleeves are required.

Traditional golf shoes with soft spikes are required for all golfers; however, flat, rubber-soled shoes are also acceptable. Thank you for avoiding jeans, short shorts, cut-offs, halter or tank tops, T-shirts, and jogging suits. The Broadmoor Golf Club dress code applies to all golf course areas including the putting green and practice areas. We ask that all hats be removed when entering the Golf Club building.

Safety Considerations

We request that all golfers have their own set of golf clubs and, for safety, we must limit two people to a golf cart at any one time. In the event of marginal weather, all scheduled play will continue unless the golf course is deemed closed by the Director of Golf.

It is the golfer’s responsibility to seek shelter whenever he or she thinks there may be lightning sufficiently close to be a danger. The Broadmoor will attempt to remind players of the presence of noticeable lightning storms in the immediate area by sounding a siren with three short blasts. It is each player’s individual decision and obligation to discontinue play.

Golf Cancellation

If for any reason you must cancel your tee time, a 48-hour advance notice is required for a refund. You will be charged the entire fee without a 48-hour advance notice of cancellation.

Pace Of Play

For your enjoyment of our golf courses, and also for that of your fellow golfers, we expect your round to last four hours. We ask that you play “ready” golf at all times and move briskly between shots. Thank you for keeping pace with the group in front of you.

Course Marshals will monitor play to ensure that an enjoyable pace is maintained.

Golf Instruction

PGA golf professionals offer clinics, private, and group instruction for your enjoyment.

*For more information or to schedule an appointment - Dial 5790*
RESORT RECREATION

TENNIS AND PICKLEBALL AT THE BROADMOOR

Rated among the Top Twenty greatest tennis resorts in the country by Tennis Magazine and Tennis Resorts Online, The Broadmoor Tennis Club features five beautifully landscaped courts, including three RSS-500 cushioned hard courts and two Har-Tru clay courts. An illuminated, heated bubble covers two courts during the winter months (November through mid-May). Hourly indoor and outdoor court times are available and may be charged to your room. The full-service Broadmoor Tennis Shop offers the latest in unique tennis, pickleball and fitness apparel, top-of-the-line equipment and a large selection of tennis and running shoes. Our teaching staff, rated among the Top 5 in the country by Tennis Magazine, conducts private lessons, adult and junior tennis camps, daily drill clinics, and social round-robbins. Our Match-Arranging service is also rated among the Top 5 in the country. Complimentary mixed doubles round robins are offered two times a week in June, July, and August (call for schedule).

From mid-May through mid-September, a full selection of hourly drills, providing an incomparable 4:1 student/pro ratio, are offered each morning.

An abbreviated drill schedule is offered in the off-season months.

Advance registration is requested by calling The Broadmoor Tennis Shop.

Dial 5847

Tennis Camps

Our highly acclaimed tennis camps are conducted year-round by our most experienced tennis professionals. The two-day and three-day camp programs, offered for adults and juniors, feature a remarkable 4:1 student/pro ratio and the highest level of instruction. Advance registration is requested by calling The Broadmoor Tennis Shop.

Dial 6174

Pickleball

The Broadmoor has three dedicated outdoor pickleball courts and a large offering of instructional programs and competitive play. Pickleball is a growing racquet sport played on a badminton-sized court with solid composite paddles and a ball similar to a plastic wiffle ball. Easy to learn and accommodating to players of all levels, the game is an all-ages endeavor. Not only are the courts smaller, the nets are also a bit lower than a regulation tennis court. Rallies tend to be quick for both singles and doubles play.

Dial 5847

Attire

These guidelines are to be followed for all adult and junior players:

Proper tennis attire of any color is suggested (shirts are required at all times). Bathing attire, jeans, gym wear, sports bras for women, tank tops for men, and other non-tennis wear is not appropriate. Proper court shoes are required (dark-soled shoes, sandals, running or hiking shoes are not allowed and may cause injury).

Equipment Rental & Stringing Services

A full selection of the most current, top-of-the-line models of tennis racquets, pickleball paddles, and shoes are available for rental in The Broadmoor Tennis Shop.

24-hour racquet stringing is available by expert technicians.

Tennis Cancellation

A six-hour notification is required to cancel court times, lessons, and drill clinics.

In the event that this cannot be provided to The Broadmoor Tennis Shop, 50% of the fee will be billed to your room.

Summer Daily Drill Schedule

Sessions are held from mid-May through mid-September. For more information about our tennis camp and drill opportunities, please call the The Broadmoor Tennis Shop at 800.634.7711, ext. 5847.
RESORT RECREATION

BROADMOOR OUTFITTERS

Full guide services offer scenic guided hiking, mountain biking, climbing, geocaching, falconry, Soaring Adventure (zip lining), paintball, snowshoeing (weather permitting), bike rentals, and other outdoor adventures in the Colorado Springs area. Broadmoor Outfitters offers the “Wild West Experience” where guests can enjoy archery, tomahawk throwing, and air rifles firsthand! Pikes Peak downhill bike tours are also available. Reservations are required.

Located at Base Camp in Broadmoor South - Dial 6168

THE BROADMOOR FALCONRY ACADEMY

At The Broadmoor, we offer a rare opportunity to experience the 4,000-year-old sport of falconry. Feel the thrill of working with majestic birds of prey against the backdrop of one of the most scenic areas in the country. Lessons are approximately one hour and a half and include education, flight demonstration, and photo opportunities. Intermediate lessons are offered after completion of the beginner lesson.

Broadmoor Outfitters - Dial 6168

THE BROADMOOR SEVEN FALLS

Located less than one mile from The Broadmoor campus lies a scenic, hidden treasure. The Broadmoor Seven Falls is a magnificent series of waterfalls located in a 1,250-foot-wall box canyon. Situated between the towering Pillars of Hercules rising 900 feet into the Colorado sky, it is the only Colorado waterfall included on National Geographic’s list of international waterfalls.

Here you can see all of the beauty conjured by the word “Colorado.” Mountains, golden prairies, winding streams, verdant valleys, towering rock formations and more unfold as you challenge the 224 steps. All of this leads to the hiking trails and the banks of the stream that feed the Falls and its 181-foot drop of falling water. With exciting activities, as well as serene walking paths, excellent dining and more; The Broadmoor Seven Falls experience can be as active or leisurely as you like.

Dial 6700

THE BROADMOOR SOARING ADVENTURE

High above "The Grandest Mile of Scenery in Colorado," a thrilling adventure is waiting to take your breath away. The Broadmoor Soaring Adventure offers a bold, exciting new perspective on the natural beauty of The Broadmoor Seven Falls, and a Colorado experience you’ll never forget. Carefully designed for low impact to the area’s fragile natural environment, The Broadmoor Soaring Adventure is a unique, exciting way to experience the history and natural beauty of Seven Falls.

The Broadmoor Soaring Adventure consists of 10 zip lines that range in distance from 250 feet to 1,800 feet, moderate hiking, two 200-foot suspension bridges and a controlled 180-foot rappel. Tours will include up to eight participants with two guides. Two exciting soaring courses are available: The Woods Course, which cruises over pines, creeks, valleys, and a natural granite arch; and The Fins Course, named for the nearby rock formations which resemble two dorsal fins. The Fins Course soars above steep drops, unique rock formations, jagged cliffs, and across the Seven Falls canyon area. Each course includes five zip lines that get progressively longer. The Fins Course also features two 200-foot custom-built suspension bridges, and ends with a 180-foot controlled rappel to the Seven Falls canyon floor. For the ultimate soaring experience, take the four-hour adventure that includes both courses.

Afterward, celebrate with outstanding Colorado cuisine and libations at The Broadmoor Seven Falls’ Restaurant 1858.

Dial 6167
RESORT RECREATION

THE BROADMOOR BASE CAMP
The Broadmoor Wilderness Experience shop, featuring all you need to complement your stay at The Ranch at Emerald Valley, Cloud Camp, The Fly Fishing Camp, and Fly Fishing School. Headquarters for the Wilderness Experience and home to Broadmoor Outfitters; including guided hiking, mountain biking, climbing, geocaching, falconry, Soaring Adventure (zip lining), paintball, snowshoeing (weather permitting), bike rentals, and other outdoor adventures in the Colorado Springs area.

Located in Broadmoor South - Dial 6129

THE BROADMOOR FLY FISHING SCHOOL
Tucked back on the 6th hole of our championship golf course, is where you can begin your fly fishing adventure. The Fish House is an Adirondack-style lodge featuring a large stone fireplace making it the perfect retreat for fly fishing instruction geared to all skill levels. This ideal setting is also available for private events.

Base Camp - Dial 6129

POOLS
Enjoy the infinity-edge Lakeside Pool including slides, children’s pool, cabanas, whirlpools, pool menu, and bar. Open seasonally.

Lakeside Pool - Dial 6280

The Spa Pool, outdoor Lap Pool, and Whirlpool are open year-round.

Spa Pool and Lap Pool - Dial 5770

SAUNAS AND WHIRLPOOL
Men’s and women’s saunas are located on the third floor of the Spa. Saunas are reserved for the exclusive use of guests with same day Spa services. Whirlpools are located at the Spa Pool year-round and at the Lakeside Pool during the summer season.

PADDLE BOAT AND SPECIALTY BOAT RENTAL
Paddle boats and Lightning Bug electric boats reminiscent of the 1920s are available at the Lakeside Pool during the summer season. Paddle boat usage is included in the daily resort charge. Fee to apply for Lightning Bug electric boat rentals. Open seasonally.

Located at the Lakeside Pool - Dial 6280

PLAY AT THE BROADMOOR
The bowling alley in PLAY offers a distinctly fun take on dining and recreation at The Broadmoor. Family entertainment includes bowling, shuffleboard, foosball, billiards, and interactive games. Adults can enjoy nostalgic cocktails, Colorado microbrews, or an adult milkshake in this fun-filled restaurant featuring Americana favorites. Lane reservations required.

Located on the lobby level of Broadmoor West - Dial 5796

MOVIES
The Little Theater, lobby level, Broadmoor Main.

For movie selection and time - Dial 0
LOCAL POINTS OF INTEREST
Tours of the following points of interest may be arranged by calling the Concierge at ext. 5252. Some attractions are seasonal.

THE BROADMOOR PIKES PEAK COG RAILWAY
(Opening in May 2021)
Experience the Pikes Peak Cog Railway’s modern Swiss-made trains as they travel along 46,000 feet of track to the summit of Pikes Peak at 14,115 feet. The Cog is the highest railway of its kind in the world.

THE BROADMOOR SEVEN FALLS
“'The Grandest Mile of Scenery in Colorado,” Seven Falls excites the senses with awe-inspiring natural wonders. This is also home to Restaurant 1858 and The Broadmoor Soaring Adventure.

THE BROADMOOR SOARING ADVENTURE
A thrilling exploration above The Broadmoor Seven Falls, The Broadmoor Soaring Adventure offers two courses. Each includes five zip lines that get progressively longer, giving guests time to ease into the experience.

The Woods Course begins well behind the 181 feet of falling water that make up the seven waterfalls. The Fins Course soars above steep drops, unique rock formations, jagged cliffs, and across Cheyenne Canyon.

CAVE OF THE WINDS MOUNTAIN PARK
Discover the many geological treasures, giant stone columns, and massive limestone canopies at Cave of the Winds Mountain Park.

CHEYENNE MOUNTAIN ZOO
Nestled on the side of beautiful Cheyenne Mountain, this is the only mountain zoo in the United States and features over 600 animals. Shuttle service to and from The Broadmoor and the Cheyenne Mountain Zoo is complimentary.

COLORADO SPRINGS FINE ARTS CENTER
Permanent collections include Southwestern, nineteenth-century Spanish-Colonial, folk, and Native American art including changing exhibits, performances, and films.

CRIPPLE CREEK
An old gold-mining town transformed into a lively main street full of casinos and storefronts.

GARDEN OF THE GODS
A registered National Natural Landmark renowned for its unusual giant rock formations.

HOT AIR BALLOON RIDES
Discover the spectacular Pikes Peak region by gently floating across the sky in a beautiful hot air balloon. Following the flight, you will be treated to a traditional champagne celebration and continental breakfast at the landing site. Your “Adventures Out West” pilots have hundreds of hours of experience and are licensed as commercial pilots by the FAA. Reservations are required.

MANITOU CLIFF DWELLINGS MUSEUM
Outdoor museum demonstrates architecture and culture of the cliff-dwelling Native Americans.

NATIONAL MUSEUM OF WORLD WAR II AVIATION
The National Museum of World War II Aviation provides unique educational experiences that promote a deeper understanding of the historical importance of American aviation in World War II and its role in shaping the world in which we live. Self-guided and docent tours available.
LOCAL POINTS OF INTEREST cont.

NORTH POLE
The home of Santa’s Workshop, thrilling rides, and magic shows. Open seasonally.

OLD STAGE RIDING STABLES
Enjoy a horseback adventure through some of Colorado’s most spectacular scenery. The trail rides may include the private big or small game preserves where elk and deer can be observed in their natural habitat.

PENROSE HERITAGE MUSEUM
Enjoy this one of a kind display of Colorado and Broadmoor history. The collection features memorabilia from the famous Pikes Peak Hill Climb Race, as well as Carriage and Western Heritage artifacts acquired by The Broadmoor’s founders, Mr. and Mrs. Spencer Penrose.

PIKES PEAK HIGHWAY
This nineteen mile highway to the summit of Pikes Peak presents breathtaking scenery. The terrain and scenery varies widely along the trip. An Audio Tour of Pikes Peak—America’s Mountain is available at the Information Center.

PRO RODEO HALL OF FAME AND MUSEUM OF THE AMERICAN COWBOY
Exhibit area features famous works of art, bronze sculptures, trophies, and memorabilia of rodeos and the American cowboy.

THE SPACE FOUNDATION DISCOVERY CENTER
The Space Foundation Discovery Center is the region’s first and only dedicated space, science and technology center. It is an interactive, education-focused destination that advances science, technology, engineering, art and mathematics (STEAM) in the exciting context of space exploration, development and utilization.

U.S. AIR FORCE ACADEMY
An 18,000-acre facility where cadets undergo four years of academic, military, and athletic training. Drop by the Visitor’s Center for self-guided tour maps and more information.

U.S. FIGURE SKATING HALL OF FAME
Ice skating history, memorabilia of champions, and skating art.

U.S. OLYMPIC AND PARALYMPIC MUSEUM
(Opening in Spring 2020)
The U.S. Olympic and Paralympic Museum and Hall of Fame will be an experience like no other, where the legacies of American Olympians and Paralympians get a well-deserved permanent home. This will be the most accessible and interactive museum in the country, a place where everyone can discover and share in the journeys, struggles, and victories of Team USA athletes.

U.S. OLYMPIC AND PARALYMPIC TRAINING CENTER
Home to Olympic hopefuls, the center provides training, competitive opportunities, and a sports medicine program.

WILL ROGERS SHRINE OF THE SUN
This memorial to Will Rogers contains Rogers’ memorabilia and is also the burial site of Mr. and Mrs. Spencer and Julie Penrose.

Zoo admittance must be purchased to enjoy this point of interest. Accessible by personal car only.
THE BROADMOOR ATTRACTIONS

THE BROADMOOR SEVEN FALLS
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Dial 6700

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Dial 6167

THE BROADMOOR PIKES PEAK COG RAILWAY
(Opening in May 2021)
Reaching 14,115 feet, scenic Pikes Peak is home of the Pikes Peak Hill Climb, the second oldest car race in America, and the Pikes Peak Marathon. It is also where Katharine Lee Bates penned “America the Beautiful” in 1893 after visiting this incredible summit.

The Broadmoor Pikes Peak Cog Railway, the world’s highest cog railroad, takes passengers to the summit on a trip that will take your breath away. Located just minutes from The Broadmoor, this classic Colorado train trip operates year-round. Details and cog schedules are available through our Concierge.

Dial 5252

THE BROADMOOR WORLD ARENA
The Broadmoor World Arena offers a world-class experience in the premier sports and entertainment venue in the Pikes Peak region. The 8,500 seat multi-purpose arena plays host to a diverse variety of specialty family shows, concerts, comedy and sporting events such as Cirque du Soleil, Disney On Ice, The Original Harlem Globetrotters, National and International Skating Competitions, Luke Combs, Jeff Dunham, Dancing with the Stars Live, Trans-Siberian Orchestra and more! The arena also features over 19,500-square-feet of floor space, enough to contain an additional 2,000 seats on the floor.

To learn more about the events at The Broadmoor World Arena visit www.broadmoorworldarena.com or Dial 719.477.2121.
THE SPA AT THE BROADMOOR

Experience the Forbes Five-Star Spa at The Broadmoor.

Prepare to enter a world of tranquility for body, mind and spirit. Our new spa menu is filled with a broad variety of services, focused on healing from the outside in.

We strive for a full circle of wellness at The Spa at The Broadmoor, partnering with environmentally conscious companies who share our values, blending our menu with vegan-friendly and gluten-free options, all while reducing our carbon footprint to truly “go green.”

Try our all-natural, partially organic skincare and body products for results you can see and feel.

Your idyllic treatment awaits.

For more information regarding our specific spa offerings, we invite you to explore our extensive menu to create your perfect treatment combination.

Located in the Golf and Spa Building - Dial 5770
ESSENTIAL SPA INFORMATION

BOOKING APPOINTMENTS
While on property, simply dial 5770 to access a Spa Reservations Agent. When off property, Spa Reservations may be made by calling the spa directly at 719.577.5770 or 866.686.3965.

We encourage you to schedule your spa services in advance to ensure the widest selection of treatments and appointment times. Spa appointments must be reserved with a credit card number or a hotel reservation confirmation number; with method of final payment confirmed at the end of services.

CANCELLATIONS
We respectfully ask that you give the spa 24-hours notice if you must cancel any single appointment. At least 48-hours notice is requested for multiple services or package appointments. Cancellations within this time frame will result in a 50% service charge; all no show appointments will be billed in full.

CHANGE FEE
If you must reschedule your appointment on the same day of your service, a $25 change fee will be applied.

CHECK IN
Please arrive 30 to 60 minutes prior to your appointment time in order to take full advantage of the spa facilities. Appointments begin promptly at the time scheduled. If you arrive late, the appointment is shortened to allow the technician to be on time for the next session.

Located in the Golf and Spa Building - Dial 5770
THE FITNESS CENTER AT THE BROADMOOR

The Fitness Center, Indoor Pool, Outdoor Lap Pool, and Whirlpool are open seasonally and are reserved for Broadmoor guests and Golf Club Members only. The Fitness Center is open to guests and members 18 and over, with the exception of Youth Fitness.

YOUTH FITNESS
Conducted by our Fitness Specialists, Youth Fitness is an introductory class available for guests and members 12-17 years of age who would like supervised access to the Fitness Center.

PERSONAL TRAINING
Stay on target with your training goals! Your personal trainer is certified and experienced in working with all body types, ages, conditions, and goals. Design a program focused on your needs. Includes a Take Home Program for an extra $10.

FITNESS EVALUATION
Our certified Fitness Specialist will conduct a series of tests and measurements which will help you determine your strengths and/or weaknesses. Measurements include blood pressure, body weight, body fat percentage, cardiovascular fitness, body strength and endurance, resting metabolic rate, and an enhanced functional movement screen. From your personalized report, our trainers will help you plan for success.

ONE-ON-ONE REFORMER TRAINING
Work one-on-one with the Pilates Reformer and a Fitness Specialist for a maximum workout. Receive direct feedback on how to make the most of your time on the Reformer.

FITNESS CLASSES
A variety of classes offered daily. Private classes available.

Some popular classes include:
- **Aquafit**  A total workout in the pool; including cardio, resistance and stretching exercises in shallow and/or deep water.
- **Yoga Stretch**  Focuses on passive Yoga postures that encourage flexibility.
- **Broadmoor Bootcamp**  This challenging, fast-paced workout encourages participants to push themselves. Complete a variety of exercises including body-weight motions (e.g. push-ups, squats, jumps, burpees), core toning, cardio drills, and varied intensity intervals.

THE SEVEN FALLS ULTIMATE CHALLENGE
The Broadmoor’s Seven Falls Challenge is a 10+ mile (700 feet elevation gain) test of your cardiovascular and strength systems. Departing from The Broadmoor, you will navigate the picturesque mountain surroundings on a 1.5-mile mountain bike ride. You’ll leave your bike and begin running up the breathtaking boxed wall canyon to the base of Seven Falls, known as “The Grandest Mile of Scenery in Colorado.” Halfway through the run, you will participate in several sets of Boot Camp-style bodyweight exercises. When you reach the Falls, the challenge then takes you up 224 steep steps to the start of a mile-long trail run to and from Midnight Falls. Reaching the top of the steps, your challenge repeats as you descend the stairs to the canyon floor, run back and remount your mountain bike for a 3-6 mile moderate to high intensity ride.

Located on the lake level (second floor) of the Golf and Spa Building - Dial 5770
SPA AND FITNESS CENTER GENERAL INFORMATION

LUNCH
The Spa does not allow food or alcoholic beverages on the third floor where massages and body services are performed. The Broadmoor offers a variety of dining options throughout the property for all guests to enjoy.

ALCOHOL & SPA SERVICES
For safety reasons, alcohol is not served in our salon or spa. We do not recommend consumption of alcohol before or after any spa or salon service. The Spa reserves the right to reschedule or cancel services for those who appear to be intoxicated.

CHILDREN, TEENS, AND SPA SERVICES
The Broadmoor Spa and Fitness Center are adult areas and we respectfully request that guests do not bring their children to services. The Fitness Center is reserved for guests 18 years of age and older. The third floor of the spa, which includes the locker and spa amenities area, is reserved for those 16 years of age and older. We offer services to guests under the age of 16 in our second floor salon (please see menu for offerings). Our Broadmoor Nannies will be happy to reserve babysitting or Bee Bunch Day Camp opportunities as availability permits. Our Spa Team is not able to assist with on-site childcare.

PATRON RESPONSIBILITIES
We do have a brief Health History form for all guests to fill out prior to scheduled face and body treatments to ensure we are able to provide the safest possible service. Please advise our staff of any special requests, sensitivities, allergies, if you are nursing, taking any medications, or have a special medical condition. For certain medical conditions, we recommend that you check with your physician before visiting The Spa. Your therapist will review your health history prior to beginning your service and if (s)he believes that the service for which you are scheduled is unsafe for you based on the provided information, (s)he may recommend cancelling the service, booking a different service instead, or modifying the service to ensure your safety. As we are most interested in your safety and comfort, The Spa reserves the right to refuse service to any guest at any time.

SPA LOCATION
The Spa is located on the third floor of the Golf and Spa Building, at the southeast corner of The Broadmoor property. Shuttles are available on property to take you to the front entrance of the Golf and Spa Building.

Located in the Golf and Spa Building - Dial 5770
THE SHOPS AND GALLERIES AT THE BROADMOOR

BASE CAMP
The Broadmoor Wilderness Experience Shop
From signature apparel and gifts to outdoor equipment, Base Camp offers premier merchandise to equip you for your outdoor adventure. Featuring notable brands such as Kuhl, Orvis, and Patagonia.
Located in Broadmoor South - Dial 6129

THE BOUTIQUE AT THE BROADMOOR
Ladies resort fashions by Tory Burch, Eileen Fisher, Vince, Johnny Was and Lululemon. Also offering jewelry by Kendra Scott and Uno de 50, handbags by Kate Spade, Hobo and Frances Valentine, along with fun accessories. A perfect shop to buy a unique gift, featuring Mackenzie-Childs, Nest Candles, Terrafirma Ceramics and a nice selection of greeting cards.
Located in the Southeastmoor Building - Dial 5860

THE BROADMOOR PET BOUTIQUE
The "purrfect" shop for pet enthusiasts! Featuring fun ceramic treat jars and teapots, custom items, collars, leashes, toys and pet treats. Most items are made in Colorado or the USA!
Located in the Retail Plaza - Dial 5788

THE BROADMOOR TRADITIONAL GALLERY
Emphasizing timeless work in a variety of themes, subject, and medium. This includes serene landscapes, compelling portraits, and still lifes, as well as an extensive bronze collection sure to impress.
Located in the Northmoor Building - Dial 5744

THE BROADMOOR JEWELRY COMPANY
Featuring renowned designers Roberto Coin, Marco Bicego, Mikimoto, Gurhan, John Hardy, Temple St Clair, Pesavento, Sloane Street, Birks Group and many more.
Located in the Retail Plaza - Dial 5760

THE BROADMOOR SHOP
Men’s and ladies specialty apparel, distinctive accessories, hats, sundries and gifts. Don’t miss The Children’s Collection featuring fun fashions, toys, books, games, and gifts for children and teens.
Located in the lobby of Broadmoor West - Dial 5742

THE BROADMOOR WESTERN AND WILDLIFE GALLERY
Through the work of our nationally renowned and regional artists, this gallery focuses on the culture of the West, featuring an abundance of bronze work, from cowboys and Native Americans to the wildlife who occupy the land and sky.
Located in the Southmoor Building - Dial 5764

FITNESS SHOP
To look and feel your best, either at the gym or on the town, our fitness shop can meet your health and lifestyle needs. Featuring fitness apparel and accessories, nutritional drinks, and healthy snacks.
Located on the lake level (second floor) of the Golf and Spa Building - Dial 5882

GIBSON’S MINERAL GALLERY
A memorable experience for Broadmoor guests of all ages, Gibson’s Gallery celebrates the beauty and wonder of minerals and fossils from around the world.
Located in the Northmoor Building - Dial 6153
THE BROADMOOR GOLF SHOP
Golf apparel and accessories for men and women. The Broadmoor Golf Shop has been ranked in the top 100 golf shops every year since 1998 and has received numerous national awards.
Located on the lobby level (first floor) of the Golf and Spa Building - Dial 5790

THE GREAT REPUBLIC
Purveyors of vintage flags, period wall maps, rare books, and historical Americana, as well as Made-in-America handcrafted goods and luxury gifts.
Located in the Retail Plaza - Dial 6157

STRATA
Strata showcases furniture combining premium American hardwoods with hand-forged steel by America’s top blacksmiths. Companion furnishings include a striking collection of lamps, blown glass, bar accessories, accent rugs and water features.
Located in the Northeastmoor Building - Dial 6154

PETER MILLAR
Founded in 2001 with a single cashmere sweater, Peter Millar has grown into a premium menswear lifestyle brand featuring a wide range of casual sportswear, tailored dress furnishings, and luxury and performance golf attire.
Located in the Retail Plaza - Dial 6380

RUTLEDGE’S AT THE BROADMOOR
Located in the Retail Plaza - Dial 5751

SIGNATURE SHOP
The Broadmoor’s own branded selection of sundries, gifts and apparel.
Located in the lobby of Broadmoor Main - Dial 5740

THE BROADMOOR TENNIS SHOP
This award-winning shop features tennis, pickleball, and fitness apparel, footwear, equipment, and accessories. 24-hour racquet customization and rental equipment is also available. Lessons with our top-rated teaching staff can be arranged year-round.
Located on the lower level of the Golf and Spa Building - Dial 5847

YARID’S SHOES
Finest collection of women’s, men’s and children’s footwear, including designs from Stuart Weitzman, Tory Burch, Salvatore Ferragamo, Johnston and Murphy, and Merrell. Luxury handbags and accessories by Longchamp, Rebecca Minkoff, and Hammit are available.
Located in the Southmoor Building - Dial 5840
DINING AND ENTERTAINMENT

The Broadmoor Restaurant Collection welcomes you to experience the finest cuisine and professional service, which make every dining experience memorable. From casual to fine dining, each restaurant is distinctive in its atmosphere, cuisine, and décor. Reservations are recommended. All restaurants and lounges are non-smoking.

A 20% service charge will be added in each of our dining outlets, *excluding Restaurant 1858 and over-the-counter service at Natural Epicurean and Café Julie’s. Any additional gratuities will be at your own discretion.

For the safety and security of our guests, no outside food and beverage deliveries from local restaurants or meal courier services are permitted. Please enjoy the variety of Broadmoor eateries on site, along with 24 hour In-Room Dining.

DRESS REQUIREMENTS
Please no sleeveless shirts for gentlemen; hats for gentlemen are allowed during breakfast and lunch service only, and must be properly worn. Gentlemen’s hats are not allowed during Sunday Brunch, Holiday Brunch, or dinner service.

RECREATION WEAR
Bermuda length shorts, pool wear with cover-up, proper athletic wear and athletic shoes; soft spike golf and/or tennis shoes are permitted.

CASUAL DRESS
Bermuda length shorts, well-kept denim is permitted; collared shirts are suggested. Please no athletic wear or pool attire.

RESORT CASUAL
Bermuda length shorts, well-kept denim, slacks, collared shirts required. Seasonal sport coat or blazer suggested. Please no athletic wear, sportswear, shorts, or pool attire.

CAFÉ JULIE’S
Bistro-Style Casual Dining
Breakfast, Lunch, Desserts
Recreation Wear or Casual Dress
Café Julie’s has a breathtaking design reminiscent of the finest classic Parisian Patisseries. Gather for signature coffees and espresso, savor exclusive handmade sweets from the café’s new chocolate shop, enjoy the smell of fresh-baked artisan breads, and specialty pastries. A selection of hot and cold beverages, including beer and wine are served. Located in the lobby of Broadmoor Main - Dial 5808

NATURAL EPICUREAN
Bistro-Style Casual Breakfast, Lunch, *Seasonal Dinner
Recreation Wear or Casual Dress
Wholesome, healthy, natural, and organic cuisine. Enjoy fresh, cold pressed juices and entée selections featuring a wide variety of vegan, vegetarian, and gluten-free options, as well as sustainably raised meat and fish dishes. Take-away or dine-in to enjoy the casual, open air aesthetic. Al fresco seating is available on the mountainside patio. Located on the lobby level of Broadmoor West - Dial 5736

*Denotes advance reservations are recommended.
DINING AND ENTERTAINMENT cont.

LAKE TERRACE DINING ROOM

Breakfast
Casual Dress

Featuring a classic breakfast buffet Monday through Saturday, the Lake Terrace Dining Room is the perfect place to start your morning. The à la carte menu offers Rocky Mountain classics, to bountiful baked goods, as well as rejuvenating breakfast juices, and mouth-watering griddle selections.

Located on the mezzanine level of Broadmoor Main - Dial 5771

*LAKE TERRACE DINING ROOM SUNDAY BRUNCH

Resort Casual

Sunday Brunch at the Lake Terrace Dining Room has become a favorite among guests. Our luxurious brunch boasts over 150 delectable choices, including live cooking stations, dazzling floral displays, and traditional favorites. Savor an array of hot entrees, made-to-order eggs, crepes, Belgian waffles and omelets. There is also a decadent pastry and dessert selection highlighted by The Broadmoor’s famous Bananas Foster. Sculpted ice and live piano music add to the already impressive ambiance.

Located on the mezzanine level of Broadmoor Main - Dial 5771

*RISTORANTE DEL LAGO

Breakfast, *Dinner
Casual Dress

Inspired by the finest culinary regions of Italy, Ristorante del Lago offers diners a unique and authentic Italian dining experience. Enjoy a variety of breakfast options from frittatas and pancakes, to a decidedly European breakfast buffet. For dinner, Ristorante del Lago crafts fragrant wood fired pizzas, a selection of meats from the rotisserie, and pasta made fresh in-house daily. The aging room also boasts authentic salumi and formaggio imported straight from Italy. Freshly made tiramisu, cannoli, and homemade gelato are the most delightful way to conclude your meal.

Located on the lobby level of Broadmoor West - Dial 5774

LAKE TERRACE POOL CAFÉ (Seasonal)

Lunch

Recreation Wear or Casual Dress

Our Pool Café offers casual outdoor dining with stunning views of Cheyenne Lake and the Rocky Mountains. Recharge after an invigorating swim in the infinity pool by partaking in grilled sandwiches and hamburgers, summer drink specials, smoothies, and other enticing options.

Located at the Lakeside Pool - Dial 6280

*THE GRILLE (Seasonal)

Lunch, Dinner

Recreation Wear, Casual Dress or Resort Casual

Enjoy our newly enhanced lounge or beautiful dining room surrounded by majestic views. Whether you are in search of a local craft beer and featured sports, or some of the old Broadmoor Classics, The Grille maybe your hidden gem. Châteaubriand and Bison Burgers paired with a tempting wine list and signature cocktail are sure to please. Elegant ambiance surrounded by the beauty of the 18th green and Cheyenne Mountain tops off the exciting culinary experience.

Located on the lobby level (first floor) of the Golf and Spa Building - Dial 5782

*Denotes advance reservations are recommended.
DINING AND ENTERTAINMENT cont.

*RESTAURANT 1858 (Seasonal)
  Lunch, Dinner
  Casual Dress

Nestled in the heart of Cheyenne Canyon is 1858. Relax and enjoy cascading waterfalls and popular snacks like Vidalia Onion Rings and Classic Wedge Salad along with entrees showcasing Colorado Rocky Mountain Trout and deliciously inspired prospector cuisine!

Dining at Restaurant 1858 requires paid entrance to Seven Falls.
Located at Seven Falls - Dial 6758

*LA TAVERNE
  Lunch or Dinner
  Casual Dress or Resort Casual

The rich woods and traditional décor of La Taverne welcome guests to one of the most legendary steakhouses in Colorado. Savor the finest selection of hand-cut prime steaks, chops, and prime rib, along with an enticing raw bar with fresh shellfish, including oysters, clams, lobster and king crab.

Enjoy live music by the Tavern Orchestra every Friday, Saturday and Sunday.
Located on the lobby level of Broadmoor Main - Dial 5772

*GOLDEN BEE
  Lunch, Dinner
  Casual Dress or Resort Casual

You’ll feel transported right to jolly old England at the Golden Bee, The Broadmoor’s 19th century British Pub. While our Fish & Chips have stood the test of time, our menu showcases gastropub favorites. Guests are encouraged to participate in the cheerful atmosphere by joining the nightly ragtime piano beginning at 7:30 pm, and the sing-along beginning at 9:00 pm nightly, while proudly wearing their own custom ‘Bees’.

Located across from Broadmoor Main, on the east side of the International Center - Dial 5776

*PLAY AT THE BROADMOOR
  Seasonal Lunch, Dinner
  Casual Dress or Resort Casual

In 2013 bowling came back to The Broadmoor, combining high energy entertainment with whimsical, retro Americana favorites at PLAY at The Broadmoor! Whether you dine at one of the six bowling lanes, while trying to get more strikes than your companions, or in the lively dining room, where you can play shuffleboard and other games, you can enjoy the spirited environment while savoring classic dishes with a twist. Dive into Nonna’s Spaghetti and Meatballs, build your burger, share smothered tater tots and finish with a banana split! Nostalgic cocktails, Colorado microbrews, and milkshakes will quench everyone’s thirst. Reservations for the bowling lanes and dining room is separate, please book accordingly.

Located on the lobby level of Broadmoor West - Dial 5796

*Denotes advance reservations are recommended.
DINING AND ENTERTAINMENT cont.

*SUMMIT
Dinner
Resort Casual
Summit features modern regional cuisine of the Americas with a classic twist and an innovative wine and cocktail program. The menu respects tradition and pays homage to the cultures of Northern, Southern and Latin American cuisine.
Located in the Broadmoor Event Center, across from Broadmoor Main - Dial 5896

*PENROSE ROOM
Dinner
Gentlemen’s jackets are required for our guests, 8 years of age to adulthood.
No Shorts or Hats Permitted.
Savor contemporary French cuisine inspired by the seasons at Penrose Room, Colorado’s only Forbes Five-Star, AAA Five-Diamond restaurant. A classically elegant ambiance with enchanting mountain views and gracious service provides the perfect atmosphere to indulge in artful entrees crafted with the finest seafood, meats, and local produce available. Our expert sommeliers will navigate you through an extensive wine list to perfectly complement your dinner. In conclusion to your impeccable meal, a collection of dessert temptations await to delight your palate. Dance the night away to the sounds of our live trio and vocalist in a classic atmosphere.
Located on the ninth floor (D) of Broadmoor South - Dial 5773

*Denotes advance reservations are recommended.

AT YOUR LEISURE

IN-ROOM DINING
Enjoy a leisurely breakfast, a relaxing lunch, or dinner in the comfort of your room. Our In-Room Dining menu offers a variety of options including upscale wines and beverages. Personalized menus and service are available 24 hours. Please reference the In-Room Dining Menu for selections.
Dial 5120 (Main) or 5122 (West)
DINING AND ENTERTAINMENT cont.

COCKTAILS AND NIGHTLIFE

THE HOTEL BAR
Casual Dress or Resort Casual
Murals, photographs, and original letters illustrate Mr. Spencer Penrose and the Hundred Million Dollar Club’s 1920 visit to Colorado Springs at this beautiful lakeside bar. Select from a tempting menu of appetizers, microbrew beers, wines by the glass, and other libations. Enjoy your drink indoors on overstuffed couches and chairs, or outside while relaxing in the warm glow of the stone fireplace.
Located on the mezzanine level of Broadmoor Main - Dial 6305

GOLDEN BEE
Casual Dress or Resort Casual
A reconstructed 19th century British pub where yards of ale and a ragtime piano sing-along have you joining in the camaraderie.
Located across from Broadmoor Main, on the east side of the International Center - Dial 5776

PLAY AT THE BROADMOOR
Casual Dress or Resort Casual
Recreation at its best: bowling, shuffleboard, foosball, billiards, and interactive games. Specializing in Colorado beer, wine, and spirits.
Located in Broadmoor West - Dial 5796

LA TAVERNE
Casual Dress or Resort Casual
Enjoy late night dancing Friday through Sunday. Your favorite classic cocktails in a comfortable setting, resulting in an evening of fun.
Located on the lobby level of Broadmoor Main - Dial 5772

BAR DEL LAGO
Casual Dress or Resort Casual
With Cheyenne Lake and Broadmoor Main in view, enjoy a cocktail and a casual dinner fireside. Indoor and patio garden seating available.
Located on the lobby level of Broadmoor West - Dial 5541

SUMMIT LOUNGE
Resort Casual
Creative drinks, extensive wine list and a tapas menu in a contemporary, comfortable atmosphere.
Located in the Broadmoor Event Center, across from Broadmoor Main - Dial 5423

PENROSE ROOM LOUNGE
Resort Casual, No Shorts Permitted
Take in a spectacular view of the city and mountains. For a libation before or after dinner or a quiet evening respite, come and feel the warmth and elegance of the Penrose Lounge.
Located on the ninth floor (D) of Broadmoor South - Dial 5411

All guests are required to carry proper identification as Broadmoor policy and state law require all persons under the age of 30 purchasing liquor to produce a photo identification before being served.
MOVIE SERVICES

MOVIES

- With the television on, press the MENU button near the center of the remote.
- Use the arrow up/down/side buttons to navigate.
- Press SELECT to choose an option.
- Scroll through the different categories. Press SELECT on any movie title for a brief description (a short preview may play). Press SELECT for purchase options, and then again to order the movie.
  - When PAUSE/PLAY is selected, press “1” to resume, or “2” to save the movie. If nothing is selected, the movie will resume playing in 10 minutes and play through to the end if the television is left on. If you turn the television off, it will resume from the point from which it was paused.
  - Selecting the MENU button while a movie is playing will give the option to press “1” to resume, or “2” to exit back to the menu. This will pause the movie and allow the purchase of an additional movie, or simply return to the regular television channels.
  - In order to return to the movie, follow the above instructions to repeat what was done when the movie was ordered. “Purchased” will be displayed above the title as well as the length of time the movie will still be available for viewing. Should the movie by viewed in its entirety (i.e. reaching the end credits) it will no longer be available without repurchase.

VIDEO EXPRESS CHECK-OUT

- Video check-out is available from 5:00 am – 12:00 pm
- Press the MENU button near the center of the remote.
- Use the arrow up/down/side buttons to navigate.
- Choose “Guest Services” from the menu.
  - Select “Account and Check-Out”.
  - Press SELECT to proceed with the check-out.
  - The “Guest Services” section also includes Parental Controls, Languages (this doesn’t change the language in the movies or put in subtitles), Weather, and Terms.

DVD PLAYER

- Television and DVD Player must be “On”.
- Using the television remote, press the FUNC key on the lower right.
- Use the arrow up/down/side buttons to navigate.
- Go to INPUT.
- Broadmoor Main rooms, Broadmoor West rooms, and Cottages select “HDMI1/DVT”.
- Broadmoor South rooms select “HDMI2”.
- Press SELECT. Press FUNC key to close the TV menu.

For more information or assistance - Dial 0
SERVICES cont.

TELEPHONE

AT YOUR SERVICE
At Your Service provides you with a convenient communication platform to serve all needs. Simply text 719.249.8399 with any questions or requests for a prompt response.

OUTSIDE CALLS
Local Calls: 9 + Seven-Digit Number Long Distance: 9 + 1 + Area Code + Number
International: 9 + 011 + Country Code + City Code + Number
Operator-Assisted, Credit Card: 9 + 0 + Area Code + Number

ROOM-TO-ROOM CALLS
Rooms 101 – 708: Dial 7 + Room Number Rooms 1400 and up: Dial Room Number
Dial 0 for operator assistance.

LOCAL AND TOLL-FREE CALLS
Local and toll-free calls are free until 60 minutes of connection time, then a $.10 per minute charge is incurred.

LONG DISTANCE CHARGES
All long distance calls within the USA - $1.00 per minute
South America - $2.00 per minute
Europe - $2.50 per minute
Remainder of countries - $4.00 per minute

CenturyLink is our long distance carrier of choice.

For additional inquiries please contact:
Common Carrier Bureau of the FCC
Enforcement Division
445 12th Street SW
Washington, DC 20554

GUEST VOICEMAIL
The Broadmoor is pleased to provide you with an automated message system. Please dial 5500 to retrieve voicemail, text messages, and for additional Voicemail options. If there is a text message the system will connect you to the operator for retrieval. The following are dial pad options which can be used while connected to the Voicemail system:

1  Save Message 3  Repeat  ##  Next Message
2  Delete Message 4  Envelope Information

If you need to check for messages while not in your room, you can do so by calling a hotel operator.

ONLINE NEWSPAPERS AND MAGAZINES
Enjoy over 7,000 current newspapers and magazines on your tablet or smartphone during your stay. Included in your Daily Resort Charge. To enjoy these offerings:
1. Connect to the Broadmoor Wi-Fi network.*
2. Download the PressReader app from your app store.
3. Launch PressReader, choose your title and enjoy reading!

*If you are using a laptop, please visit www.Pressreader.com and enjoy the same experience.
DIRECTORY

OUTSIDE CALLS
Local Calls: 9 + Seven-Digit Number  Long Distance: 9 + 1 + Area Code + Number
International: 9 + 011 + Country Code + City Code + Number
Operator-Assisted, Credit Card: 9 + 0 + Area Code + Number

ROOM-TO-ROOM CALLS
Rooms 101-708: Dial 7 + Room Number  Rooms 1400 and up: Dial Room Number
Dial 0 for operator assistance.

DIAL 5100 FOR EMERGENCIES.
If you press 911 from this telephone in an emergency, you must stay on the telephone
and give the 911 operator your phone number and exact location, including room number.
This telephone does not automatically give the 911 operator your phone number or
exact location. This information is critical to a quick response by police, fire, or ambulance.

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DIRECTORY

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   Main/South .............................................. 5749
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INTERNET SERVICES

WIRELESS INTERNET
Wireless internet is included in your daily resort charge for guest rooms and most public areas. The network name is broadcast as “Broadmoor” and should be viewable as an available connection on your device.

If you are a part of a group that has purchased an internet package and have an Access Code, connect to the “Broadmoor Meeting” network name.

Once connected to either network, you will need to open an internet browser. Your browser should be redirected to our wifi login page in order to accept our terms of service. Follow the on screen instructions to complete your connection to the internet.

WIRED INTERNET
Wired internet is available upon request during hours of IT Support, 6:00 am to 10:00 pm.

TECHNICAL SUPPORT
For more information or technical support - Dial 4840

The Broadmoor is not liable for any issues that may arise with your computer while using this service.